

ORANGE COUNTY

RESORT HOTEL ALANYA



SUMMER 2021

FACTSHEET



An unforgettable vacation experience awaits you at Orange County Resort Hotel Alanya, where we combine the serenity created by the blue sea, waterfront location and the unique concept of outdoor activities from Orange County Hotels, in short, we have the perfect balance of peace and fun.

With its promenade, the first thing that grabs your attention when entering the hotel is the color blue, which stretches as far as the eye can see.

You can enjoy day and night entertainment on our pier in the middle of the sea, or enjoy the tranquility on our private sandy beach. In addition, our little guests can have fun all day long in the children's pool, on the water slides and in the mini club. Orange County Resort Hotel Alanya offers its guests an ultra-all inclusive concept that makes them feel comfortable at home.

You can choose our modern and comfortable rooms according to your needs, in which all the details that you may need during your vacation have been thought out. You will enjoy a vacation with unlimited activities and entertainment, delicious food in the restaurants and quality drinks in the bars that are open at any time of the day.

We will be glad to see you at our hotel.

CATEGORY	5 stars (eco-friendly object)
OPENING YEAR	2016 // YEAR BUILT 2009
YEAR OF LAST RECONSTRUCTION	2020
ADDRESS	Okurcalar,07410, Antalya
TELEPHONE	+90 242 527 51 52
WEB SITE	www.orangecounty.com.tr
E-MAIL	info@orangecounty.com.tr
CONCEPT	Ultra All Inclusive
TOTAL NUMBER OF ROOMS	555 rooms / 1110 pax
HOTEL AREA	18,000 M ²
BLUE FLAG	Yes
BEACH LENGTH	100 M
FEATURES OF THE BEACH	First line, sandy beach with small pebbles
NUMBER OF ELEVATORS	7
DISTANCE	Alanya 30 km, Manavgat 30 km, Antalya AYT Havalimanı 90 km, Gazi Paşa Havalimanı 73 km
VEHICLES	Bus, taxi (charged)
KNOWLEDGE OF FOREIGN LANGUAGES	English, German, Russian, Persian
PETS	Not accepted

CAPACITY AND ROOM INFORMATION

ROOM	NUMBER OF ROOMS	ROOM SIZE	ROOM CAPACITY	GENERAL INFORMATION
STANDARD LAND VIEW ROOM	307	35-40 m ²	Max.2+1 / 3+2	New interior design, rooms with balcony and land views.
STANDARD SEA&POOL VIEW ROOM	232	35-40 m ²	Max.2+1 / 3+2	New interior design, rooms with balcony and direct pool & sea views.
FAMILY ROOM	16	57-60 m ²	Max.2+4 / 6	New interior design, rooms with balcony and land views.
KING SUITE	1	80 m ²	Max.4	New interior design, the room has a jacuzzi, a room with a terrace and sea views.

GENERAL CHARACTERISTICS OF THE ROOMS

Number of rooms for disabled people	5	LCD TV	√
Hair dryer	√	Electronic door	√
Central air conditioning system	√	Fire alarm system	√
Telephone	√	Bath accessories	√
Mini Bar (non-alcoholic drinks)	√	Makeup mirror	√
Safebox	√	Bath / shower	√
Satellite television	√	Wireless Internet	√

** Bathroom accessories include: shampoo, hair conditioner, body lotion, shower gel, soap, makeup cotton pads, cotton swabs, cap, hygiene bag*

SUIT ROOM CONCEPT

CONCEPT FOR HONEYMOONS

VIP welcome	Quick C / IN
Quick C / IN	Special food and beverage offerings to the room
Special food and beverage offerings to the room	Themed door and room decoration
Newspaper service	20% discount at our spa center.
One free dinner at the A'la carte restaurant	Bathrobes, slippers, private bathroom setup
One free lodge service at the pool or pier	
Concierge services	
20% discount at our spa center.	
Free late c / out (depending on availability).	
Bathrobes, slippers, private bathroom setup	

FOOD AND BEVERAGE SERVICE

FEATURES

EXTRA CHARGE

FREE OF CHARGE

Freshly squeezed juices	Private enterprise	√	
All local and imported alcoholic beverages	In designated bars and at certain times.		√
All local and imported bottled drinks		√	
Premium and VIP drinks		√	
Mini Bar	Mini bar replenishment every day with only soft drinks.		√
Room service	24 hours	√	

RESTAURANTS AND BARS

RESTAURANTS	TYPES OF SERVICE	SERVICE	WORKING TIME	PERIOD
Main restaurant	Breakfast	Buffet / self service	07:00 – 10:45	30.04.2021-30.11.2021
	Lunch		12:30 – 14:30	
	Dinner		19:00 – 21:30	
	Late supper		00:00 – 02:00	
Snack Restaurant	Snacks	Self service	12:00 – 17:00	30.04.2021-30.11.2021
Patisserie	Cakes, pastries, savory and sweet biscuits, baklava		13:00 – 18:00	
A'la Carte Restaurant	Restaurant is extra charge. Reservation is carried out one day before, for children under 2 years old is free.	Service to the table	19:00 – 21:00	30.04.2021-30.11.2021
Ice Cream	March, April and November months service will be open from 15:00 to 17:00	Self service	13:00 – 17:00	30.04.2021-30.11.2021
Pizza	Restaurant is closed once a week	Self service	12:00 – 16:00	30.04.2021-30.11.2021
Sushi	Restaurant is closed once a week	Self service	12:00 – 16:00	30.04.2021-30.11.2021
Spaghetti	Restaurant is closed once a week	Self service	12:00 – 16:00	30.04.2021-30.11.2021
Doner	Restaurant is closed once a week	Self service	11:00 – 16:00	30.04.2021-30.11.2021
Room service	Guest room	Payable service	24 hours	30.04.2021-30.11.2021

- The composition and variety of food offered in restaurants and bars may vary during the pre- and post-season, including March-April and October-November.

BARS	SERVICE	WORKING TIME	PERIOD
Lobby Bar	07: 00-00: 00 alcoholic and non-alcoholic drinks are free. 00: 00-07: 00 alcoholic drinks are paid.	24 hours	30.04.2021-30.11.2021
Snack Bar	Self service	12:00 – 17:00	30.04.2021-30.11.2021
Beach Bar	Self service	10:00 – 18:00	01.05.2021-30.11.2021
		00:00 – 07:00	
Pier Bar	Self service	10:00 – 18:00	01.05.2021 – 31.10.2021
		22:00 – 00:00	
Sports Bar	Self service	10:00 – 00:00	30.04.2021– 29.11.2021

- In Bars, local alcoholic drinks and some imported drinks are free.
- Serving both food and drinks to the table is made only in the A'la Carte restaurant.
- Mini-bar in the rooms is replenished every day with non-alcoholic drinks.
- Hours and periods of ice cream service may vary according to season, guest profile and product delivery upon request from hotel management.

Opening / closing times of bars can be changed by the hotel management its depend on weather and seasonal conditions.

FOOD AND BEVERAGE SERVICE	FEATURES	EXTRA CHARGE	FREE OF CHARGE
Freshly squeezed juices	Private enterprise	√	
All local and imported alcoholic beverages	In designated bars and at certain times.		√
All local and imported bottled drinks		√	
Premium and VIP drinks		√	
Mini Bar	Mini bar replenishment every day with only soft drinks.		√
Room service	24 hours	√	

OTHER TYPES OF SERVICE	FEATURES	EXTRA CHARGE	FREE OF CHARGE
Limited outdoor parking	Valet service is not provided.		
	If the parking lot is full, the parking service is provided on an empty lot next to the hotel.		√
Laundry service, washing and ironing	Working time 09:00 – 16:00	√	
Hamam, Sauna, steam room	Private enterprise. Massage paid service by prior reservation.		√
Wireless internet connection	Internet is available throughout the hotel.		√
Safe in the room			√
Beach towels	Towels are issued on special cards and are changed once a day.		√
Sun loungers and umbrellas			√

- **Parking at the hotel for a limited number of cars. Guests can park their car in special parking lots which are not far from the hotel. The hotel is not responsible for any damage to the car on the stand.**

ACTIVITIES	FEATURES	EXTRA CHARGE	FREE OF CHARGE
Table tennis			√
Beach volleyball			√
Fitness Center (Advance booking, limited number of guests)	Within the scope of personal responsibility and use.		√
VIP Lodge	VIP service is provided on the pier and by the pool.	√	
Water slides (4 pcs.)	Work at certain hours specified by the hotel administration.		√

ENTERTAINMENT & ANIMATION

Animation: Daytime animation, sports activities, theme parties on the pier, dance shows, programs and a disco on certain days of the week

Sports activities: fitness center, water gymnastics, water polo, darts, table tennis, Kangoo Jump (on certain days of the week)

The period and time of events can be changed by the hotel administration depending on weather, seasonal and physical factors.

Kids club: Opening hours 10:00 - 00:00, age category of children from 4 years old to 12, children who have not yet turned 4 years old visit the mini club is provided only if accompanied by parents. There is also a children's playground on the beach and by the pool, a children's pool, an evening mini disco.

- **In the pre- and post-season periods including March, April and November, club opening hours are subject to change.**

POOLS & BEACH

POOLS	NUMBER OF POOLS	DEPTH	SQUARE	SWEET WATER	HEATING	SLIDES	PERIOD
Outdoor pool	1	140 cm	2200 m ²	√			30.04.2021 30.11.2021
Aqua Park	1	110 cm	273 m ²	√	√	4	30.04.2021 30.11.2021
Indoor pool	1	140 cm	500 m ²	√	√		
Kids Pool	1	110 cm	150 m ²	√	√		30.04.2021 30.11.2021

• During the pre- and post-season periods including March, April and November, the opening hours of the pools and waterslides are subject to change.

Beach: beach strip 90m long, pebbly beach, entrance to the sea is heated, the beach is intended only for hotel guests, certified by the blue flag. A 5000 m² wooden pier, showers and changing cabins are located on the pier, beach and pool area. Lifeguards on duty are on the beach and by the pool.

CONFERENCE HALLS

CONFERENCE HALLS	HEIGHT	SQUARE	PLAN	CAPACITY
HALL 1	3,40 m	850 m ²	CLASS POSITION	200 pax.
			BANQUET POSITION	350 pax.
			THEATER POSITION	450 pax..
			COCKTAIL POSITION	450 pax.
			U POSITION	200 pax.
HALL 2	3,40 m	72 m ²	CLASS POSITION	60 pax.
			BANQUET POSITION	100 pax.
			THEATER POSITION	60 pax.
			COCKTAIL POSITION	130 pax.
			U POSITION	60 pax.

Conference room equipment: wireless microphone, 2 wired microphones, 2 wired microphone feet, fixed barcovision blind (4x3 m), Barcovision (portable screen 2x2 m), DVD player, portable audio system, PC, TV (LCD), overhead projector, audio system flipchart.

For more safety of our guest restrictions for some of our services can be apply because of COVID-19 pandemic.

GENERAL CONCEPT RULES

- Alcoholic beverage service is prohibited for children under 18 years old according to the local laws.
- Hotel management has the right not to serve alcohol to guests who may harm themselves and their surroundings after a certain consumption of alcohol.
- The check out time is at 11:00. Room keys, armbands and towel cards has to be returned to the reception during the check out.
- Late c/out and early c/in are paid and subject to availability.
- According to the ultra all inclusive concept all guests are able to use food and beverage services just for themselves.
- Ultra all inclusive concept starts from check in day at 14:30 , ends check out day at 11:00.
- All beverages and foods which are not available at our buffets and at à la carte restaurants are served paid.
- In case of taking food and beverages which served in the facility to the rooms, they will be billed as extra in guests' accounts.
- Beach, pier and water slides are available according to the weather conditions.
- Pets are not allowed.
- Dry cleaning service is not provided in the hotel, our hotel can not be held responsible for problems that may arise by external companies.
- Smoking is forbidden in indoor areas according to the local laws. Contrary situation is subject to financial sanctions determined by local authorities.
- Use of water pipes, irons and similar personal devices are not permitted in the rooms and all damages incurred by the guest, including damages caused by such use in the room and in the hotel, will be charged to the guest with its renewal fee.
- Water pipes and all similar tools and equipment that may create a fire hazard will be handed over to the management and will be given back at c/out time. The damage caused by use will be charged to the guest.
- Children has to be accompanied by their parents at the water slides, pools and activity areas.
- Our guests who use the Fitness Center are self responsible for any health problems that may arise from individual work.
- Guests are not allowed to listen to loud music and disturb the surrounding with portable devices in the open air and in the rooms.
- Safe box is free of charge in all rooms, hotel is not responsible for any lost property.
- Our hotel has arm band usage for security and service convenience and arm bands are charged in case of loss.
- Central Air Condition service hours depend on the weather conditions.
- Private businesses' services (shopping center, market etc.) don't belong to the hotel and hotel is not responsible for provided services.
- Pest control and disinfection is carried out regularly according to international quality norms.
- Outside activities and snack restaurant services depend on the season, guest profile and product supplement.

Hotel management has the right to change or cancel these services and activities.

- Parties, animation programs and other activities depend on the weather conditions, season and guest profile.
- Hotel management has the right to change or cancel these services and activities.

OUR AWARDS AND CERTIFICATES

- 2014 World Travel Awards Design Hotel
- 2014 World Travel Awards Entertainment Hotel
- 2015 World Travel Awards Design Hotel
- 2015 World Travel Awards Entertainment Hotel
- 2016 World Travel Awards Entertainment Hotel
- 2017 World Travel Awards Entertainment Hotel
- 2018 World Travel Awards Entertainment Hotel
- 2019 World Travel Awards Entertainment Hotel
- 2020 World Travel Awards Design Hotel
- HolidayCheck 2014
- HolidayCheck 2015
- HolidayCheck 2016
- Top Hotels 2011
- Top Hotels 2014
- Top Hotels 2019
- Tripadvisor 2016 Certificate of Excellence
- QM Quality Management Awards 2017
- Mavi Bayrak 2018
- Mavi Bayrak 2019
- Mavi Bayrak 2020
- Otelpuan.com Otelpuan Ödülü 2019 Kemer
- Otelpuan.com Otelpuan Ödülü 2019 Alanya
- Otelpuan.com Otelpuan Ödülü 2020 Kemer
- Otelpuan.com Otelpuan Ödülü 2020 Alanya
- Otelpuan.com Otelpuan Ödülü 2020 Belek
- ETS Tur, Misafirlerin Tercihi 2018 Kemer
- Booking, Traveller Review Award 2020 Belek
- Booking, Traveller Review Award 2020 Kemer
- Booking, Traveller Review Award 2020 Alanya
- Expedia, Best Rate Competitiveness 2018 Alanya
- Hotels, Loved By The Guest 2020 Alanya
- Angelonyx, World's Best Hotels on Video
- Tatilbudur.com Memnuniyet Ödülü 2017 Kemer
- Tatilbudur.com Memnuniyet Ödülü 2018 Alanya
- Tatilbudur.com Memnuniyet Ödülü 2019 Alanya
- Tatilbudur.com Memnuniyet Ödülü 2019 Kemer
- Zoover Holiday Reviews

